Malek Kashoqa

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A Software Engineering graduate, looking for a software engineering position with a fast- paced and ambitious company that can offer development training and project-based learning. Interested in ERP systems, mobile application development and web development.

# Experience

## 2023 – PRESENT

### Apple Technician & Coordinator | 365 Solutions

Responsible for diagnosing, testing, and repairing Apple Computer Systems and Mobile Devices following Apple Computer Repair Procedures, providing advanced technical customer service and support, and, responsible for handling 250 repairs per month and providing technical support to more than 500 customer per month.

## 2016 – 2022

### Senior Apple Technician | SmartBuy

# Skills

Problem-Solving • Creative & Critical Thinking Skills • Team player • Written and verbal communication

# Technical Skills

JavaScript • HTML • CSS • MySQL • NoSQL • PHP • Dart • Firebase

# Education

## July 2022

### Bachelor in Software Engineering | Al-Zaytoonah University of Jordan

88.6% GPA • Excellent rating.

# Achievements

For the university’s graduation project, built a mobile application with Flutter and Firebase to manage the repair life cycle of an Apple Authorized Service Provider.